



Bulky waste collection

Terms and conditions

- The collection address must be within Cotswold District Council.
- Collections can only be booked on receipt of payment.
- Items must be left outside a property for collection. You are responsible for moving the items to an agreed collection point outside your property where they can easily be picked up (e.g. on the driveway) - this is done at your own risk.
- Collections are made from 7am onwards on the specified collection day.
- We are not able to guarantee a collection time.
- Items for collection must be owned by you, and you must requested that they be removed. Any additional items not specified will not be collected.
- The council's insurance policy does not allow the contractor to assist you in moving items to the collection point.
- The items for collection must be placed outside the property in an area that is easily accessible and not likely to cause injury or inconvenience.
- If there is an unforeseen circumstance on our part (e.g. vehicle breakdown) your collection may be delayed.
- We do not provide refunds.
- There are no discounts.
- We do not collect on a bank holiday.
- Six items per collection maximum.